

Notes when generating the Unofficial Transcript

- 1 1) Use desktop computer to generate the Unofficial Transcript. Some mobile devices (e.g. iPhone) are not compatible to read the Unofficial Transcript.
 - 2) Open the web browser installed on your computer (Google Chrome / Internet Explorer / Firefox)
 - 3) The Unofficial Transcript will appear as a PDF in a separate window. In case you click on a button or a link and nothing happens, please check if the address bar is marked Pop-up blocked. If that is the case, you need to turn off the pop-up blocker to allow pop-ups and view the transcript.



To log in to the Learner Portal, please follow the procedures below:

- 1. Enter the HKU SPACE Community College website http://hkuspace.hku.hk/cc/
- 2. Click the "LEARNER" button
- 3. Click the "Login" button
- 4. Enter your 8-digit Student No./SPACE ID and
- 5. Enter the password
- 6. Press "Login" button

To view the Unofficial Transcript in SCORE

For viewing the Unofficial Transcript, you may access to *SCORE* via *Learner Portal*. By clicking the **Learner** at the HKU SPACE CC website (http://hkuspace.hku.hk/cc), you will be directed to the Learner Portal login page.

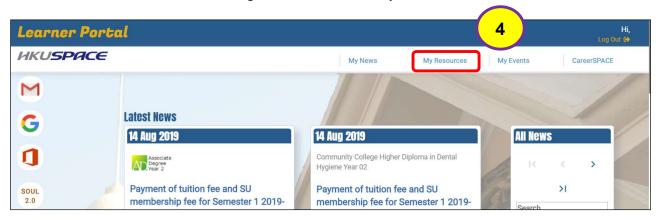


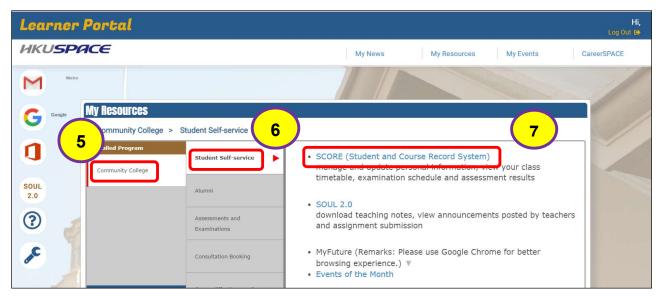


To login, type your Student ID number and password, and then "Login" button.



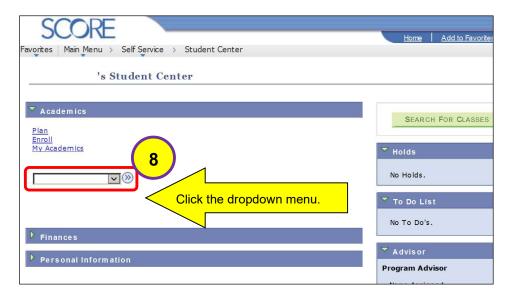
Go to **My Resource** tab and then click the paths (<u>Community College > Student Self-service > SCORE</u>) to access SCORE. You will then be navigated to SCORE directly.

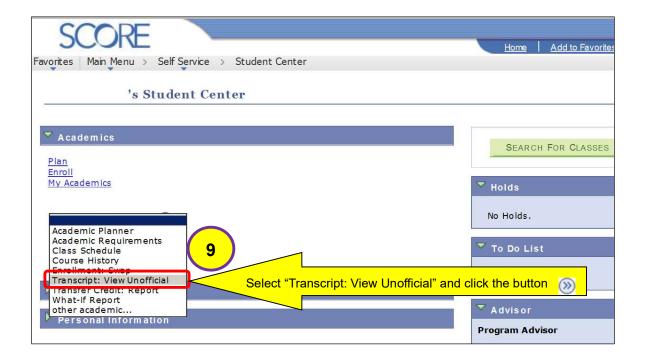




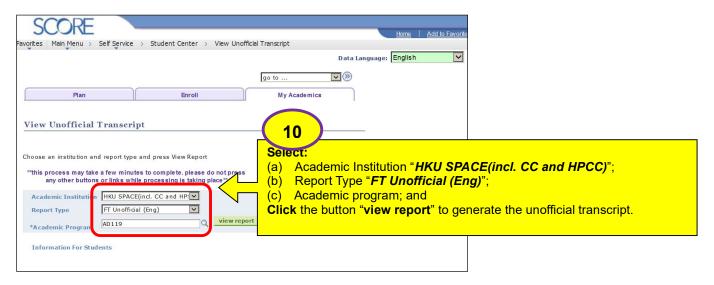
You will be directed to *SCORE*. In *SCORE*, you can obtain the complete records of course results of your study at the College by generating an Unofficial Transcript at any time.

Navigation path: Main Menu > Self Service > Student Centre





You will then be directed to the page below. Select *Academic Institution*, *Report Type "FT Unofficial (Eng)"* and *Academic Program* from the dropdown menu and then click "view report".



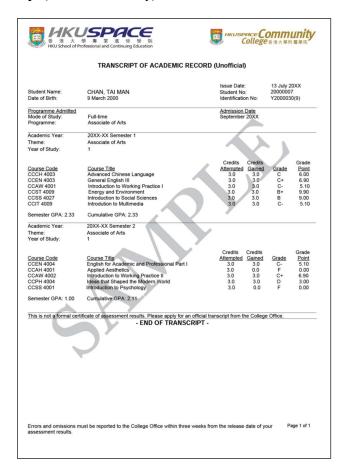


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Sample of Unofficial Transcript (for reference only)



Note: If you cannot log in to the Portal, please create a service ticket in "IT Help" which is accessible through the Learner Portal login screen.

Exam